



PROFESSIONAL BREAK OVERLAYS

COMPLETE SETUP & LIVE OPERATION MANUAL

Chrome Extension • UrekaStreamStudio.com • OBS • Whatnot

Applies to Ureka Stream Studio v1.05.46
and Ureka Whatnot Connector v0.10.17

Updated July 14, 2026

Document purpose

This manual walks a breaker or host through the complete current workflow: installing the unpacked Chrome extension, configuring Ureka Stream Studio v1.05.46, adding one reusable OBS Browser Source named Ureka Stream Studio, replacing its URL at the beginning of each break, connecting the Whatnot Seller Dashboard, operating the live side panel, and recovering from common sync problems.

USE THE EXISTING WHATNOT OBS SETUP

Do not change OBS Settings > Video or rebuild the Whatnot canvas. The Whatnot scene should already be configured. Add one Browser Source named Ureka Stream Studio and set that source itself to Width 1080 and Height 1920.

Applies to

Setting	Exact value	Why / notes
Ureka Stream Studio	v1.05.46	Current site and display renderer used in this guide.
Chrome extension	Ureka Whatnot Connector v0.10.17	Unpacked Manifest V3 extension.
Browser Source	1080 x 1920	Exact source width and height. Reuse this source for every break.

Core operating principle

- **Ureka app:** Set up the board, league, title, visual skin, ticker, and other display properties.
- **Whatnot Seller Dashboard:** The live source of truth for purchases, assignments, swaps, and returned teams.
- **Ureka display.html:** The clean viewer-facing output that OBS captures.
- **Chrome side panel:** Live stream moments, sync health, and manual display corrections.

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HOW TO USE THIS MANUAL

First-time setup: follow Sections 2 through 9 in order. Returning users: use the pre-show checklist in Section 12. When something is wrong during a show, go directly to Section 11.

1. System overview and workflow

Understand what each piece does before installing anything.

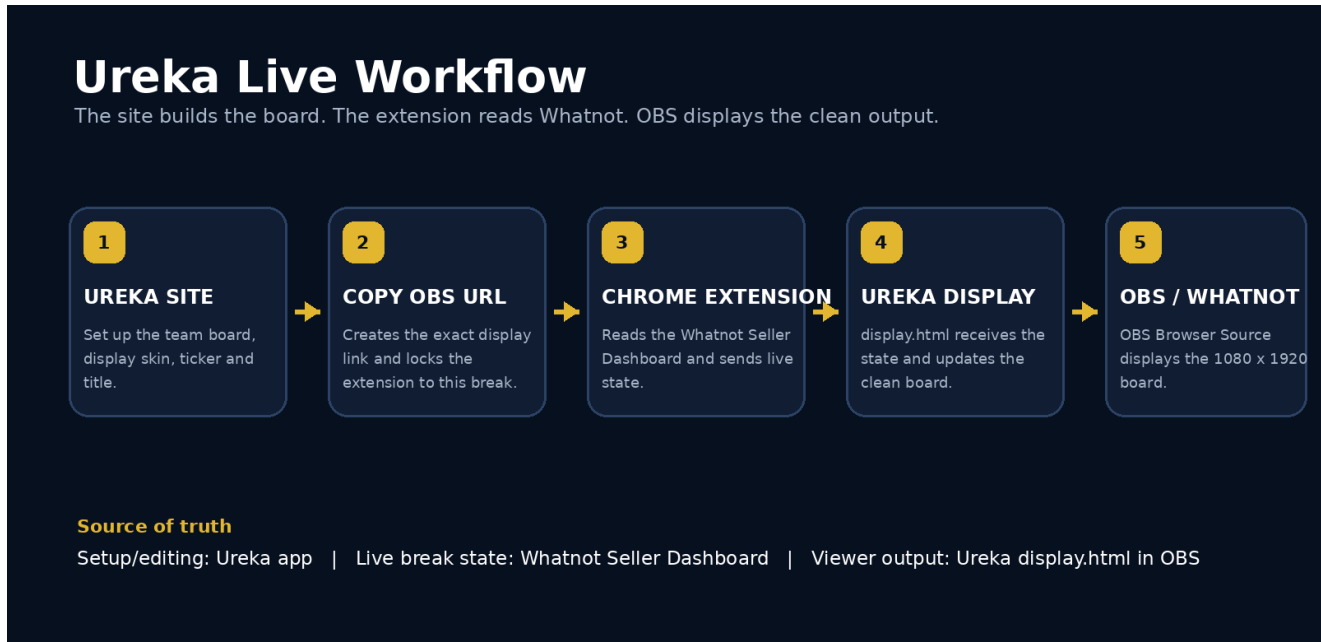


Figure 1. The complete Ureka / Whatnot / OBS workflow.

The clean-display architecture

Ureka separates setup controls from the output seen by buyers. The main app page is for editing and configuration. The copied OBS link opens display.html, which is intentionally clean and does not show the broadcaster control sidebar. The extension reads the normal Whatnot Seller Dashboard and sends live snapshots to the display output. This protects the editable board from being changed by live automation while keeping the OBS output current.

DO NOT CAPTURE THE APP PAGE

OBS must capture the copied Ureka display/OBS URL, not `app.urekastreamstudio.com/index.html`. The correct source is the clean display.html output.

What remains open during a show

- Ureka Stream Studio in Chrome, signed in to the correct account.
- The Whatnot Seller Dashboard live-show page in the same Chrome profile.
- The Ureka extension side panel, preferably kept open for health monitoring.
- OBS with the Ureka Stream Studio Browser Source visible.
- The Whatnot show itself, using your normal camera and audio workflow.

2. What you need before starting

Prepare the browser, files, accounts, and OBS scene.

Required items

- Google Chrome desktop. The extension is loaded as an unpacked extension in Developer mode.
- Access to app.urekastreamstudio.com and a working Ureka account or beta access.
- The seller's exact Whatnot username.
- OBS Studio installed on the streaming computer.
- A permanent folder where the extracted extension will remain. Do not delete or move it after loading it into Chrome.
- A test Whatnot show or rehearsal window before the first live use.

Recommended preparation

- Use one Chrome profile for Ureka, the extension, and Whatnot. This allows the extension to import the active Ureka browser session.
- Identify the existing OBS scene already used for the Whatnot show. Ureka will be added to that scene as a reusable Browser Source.
- Confirm you can see the Sources panel and know where to add or open source properties. No OBS Video or canvas changes are required.
- Keep the extension ZIP in a versioned archive, but load Chrome from the extracted folder, not the ZIP.

MAC USERS

When Finder extracts the ZIP, you may see an outer folder and then an inner folder. Select the folder that directly contains `manifest.json` when you click Load unpacked.

3. Download and install the Chrome extension

Install Ureka Whatnot Connector v0.10.17 as an unpacked Chrome extension.

3.1 Download from Ureka

1

Open Ureka Stream Studio.

Go to app.urekastreamstudio.com and sign in using the same Chrome profile you will use for Whatnot.

2

Open the Whatnot section.

Click Whatnot in the left navigation.

3**Download the extension.**

Click Download Chrome Extension v0.10.17. Chrome saves a ZIP file to your Downloads folder.

4**Locate the ZIP.**

Open Finder on macOS or File Explorer on Windows and locate the downloaded Ureka extension ZIP.

3.2 Extract the ZIP

Setting	Exact value	Why / notes
macOS	Double-click the ZIP in Finder.	Finder creates an extracted folder next to the ZIP.
Windows	Right-click the ZIP > Extract All.	Choose a permanent folder and complete the extraction.

PERMANENT FOLDER REQUIRED

Move the extracted Ureka extension folder to a permanent location before loading it into Chrome. If you later move, rename, or delete that folder, Chrome may lose access to the unpacked extension.

3.3 Load the unpacked extension

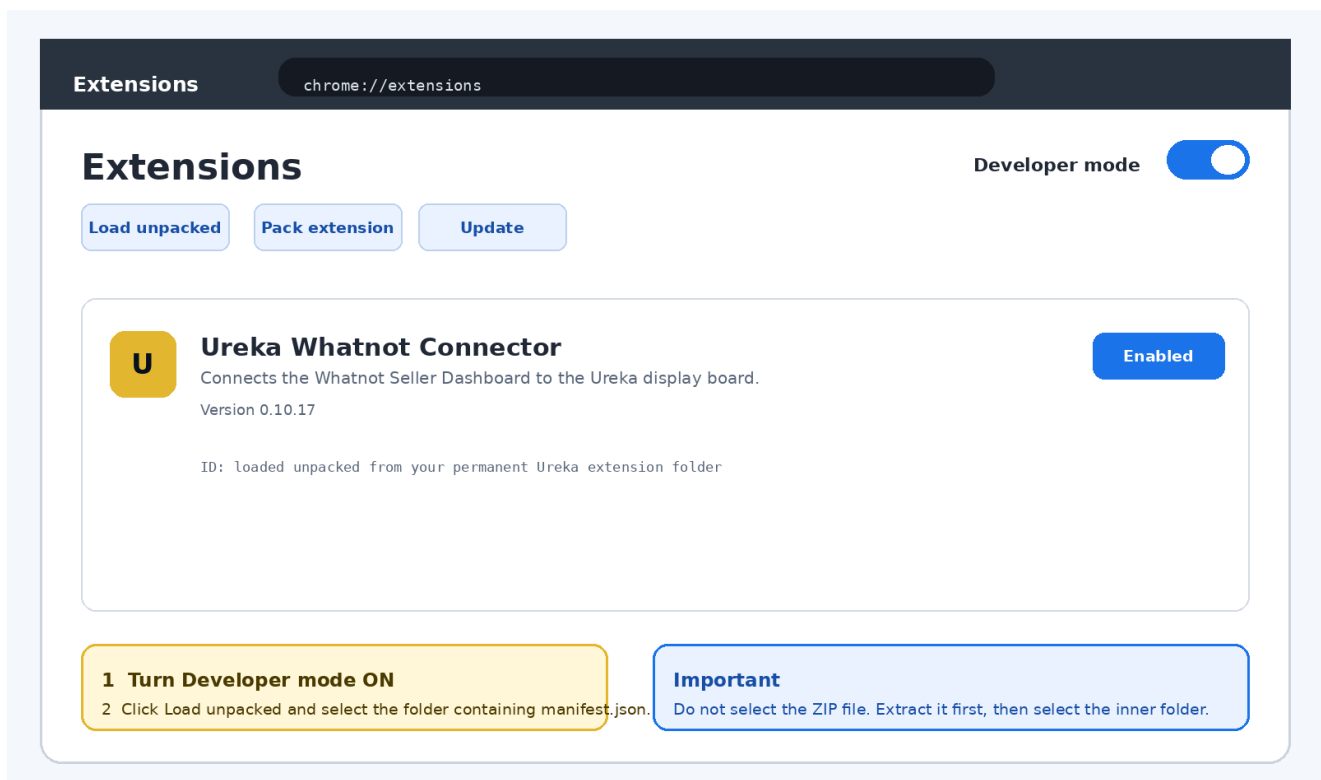


Figure 2. Chrome Extensions page with Developer mode and Load unpacked.

1**Open Chrome Extensions.**

Enter `chrome://extensions` in the address bar. You can also use the puzzle-piece menu and choose Manage Extensions.

2**Turn on Developer mode.**

Use the Developer mode toggle in the upper-right corner.

3**Click Load unpacked.**

Chrome opens a folder picker.

4**Select the correct folder.**

Choose the extracted folder that directly contains `manifest.json`, `background.js`, `popup.html`, `sidepanel.html`, and the other extension files.

5**Confirm installation.**

A card named Ureka Whatnot Connector should appear and show version 0.10.17.

6**Pin the extension.**

Click the puzzle-piece icon in the Chrome toolbar and pin Ureka Whatnot Connector for quick access during shows.

DO NOT SELECT THE ZIP

Chrome cannot load the ZIP file itself. It must load the extracted folder containing `manifest.json`.

3.4 Optional permission for local builds

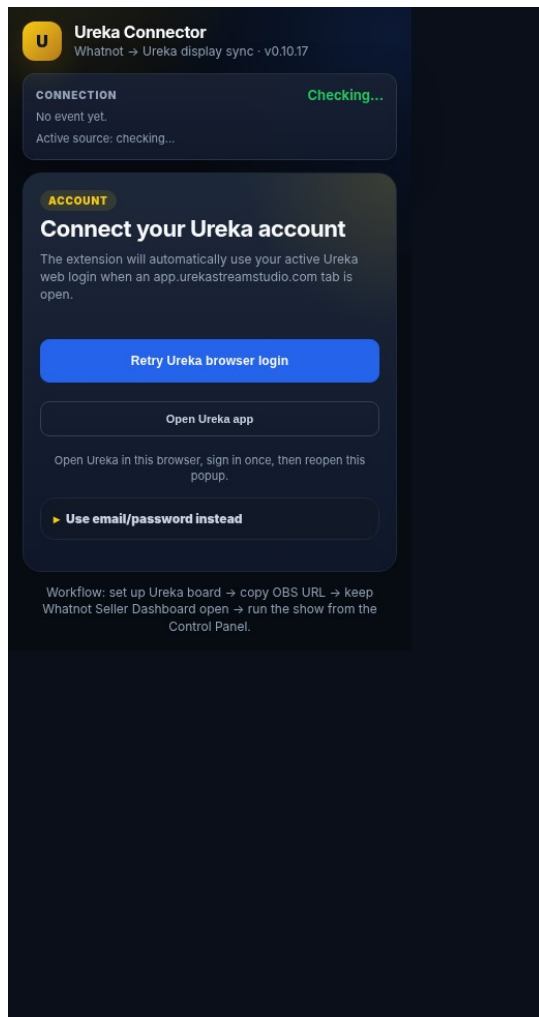
When testing a downloaded local copy of Ureka with a `file://` URL, open the extension card's Details page and enable Allow access to file URLs. This is not required when using the deployed `app.urekastreamstudio.com` site.

3.5 Refresh host pages after installation

- Refresh any Ureka tabs that were already open.
- Refresh the Whatnot Seller Dashboard tab.
- Reopen the extension popup after both pages have refreshed.

4. Sign in and connect the seller account

Let the extension use your Ureka account, then connect the correct Whatnot seller.



When the popup asks for an account

- Keep a signed-in Ureka tab open in the same Chrome profile.
- Click Retry Ureka browser login.
- If auto-import fails, use the email/password fallback inside the popup.
- Do not share screenshots containing connector tokens or account credentials.

4.1 Sign in to the extension

1

Open Ureka first.

Sign in at app.urekastreamstudio.com and leave that tab open.

2

Open the extension popup.

Click the pinned Ureka extension icon.

3

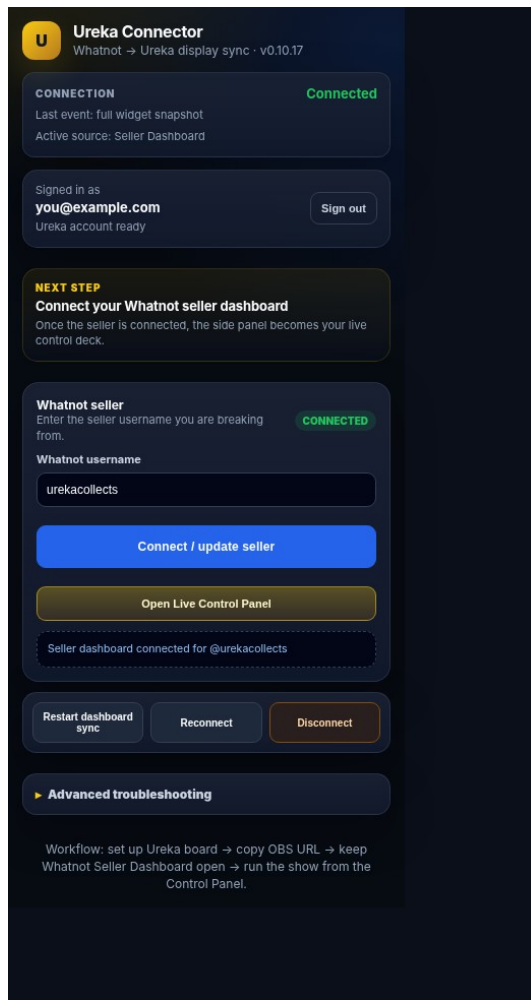
Import the browser login.

Click Retry Ureka browser login. The popup should switch to the connected screen and show your email.

4

Use fallback only if needed.

Expand Use email/password instead if the active Ureka login cannot be imported.



Connected popup: what to verify

- The top status reads Connected.
- Active source identifies Seller Dashboard when the live page is detected.
- The correct Ureka email is shown.
- The Whatnot username field contains the seller account used for the break.
- Open Live Control Panel is available.

4.2 Connect the Whatnot seller

1

Enter the seller username.

Type the exact Whatnot username. Entering it without the @ symbol is recommended.

2

Click Connect / update seller.

The extension creates or refreshes the connection and stores the seller/widget association.

3

Confirm the Connected pill.

The seller section should show Connected and identify the seller.

4

Open the normal Seller Dashboard.

Use the Whatnot live seller dashboard page, not the public buyer page and not only the OBS break-widget URL.

5

Restart dashboard sync.

After the seller dashboard is open, click Restart dashboard sync in the popup or Restart seller dashboard sync in the side panel.

USE THE SAME SELLER EVERYWHERE

The username configured in Ureka, the extension popup, and the open Whatnot Seller Dashboard must refer to the same seller. A mismatch can cause the display to ignore events.

5. Configure Ureka Stream Studio

Build the display before copying the OBS URL.

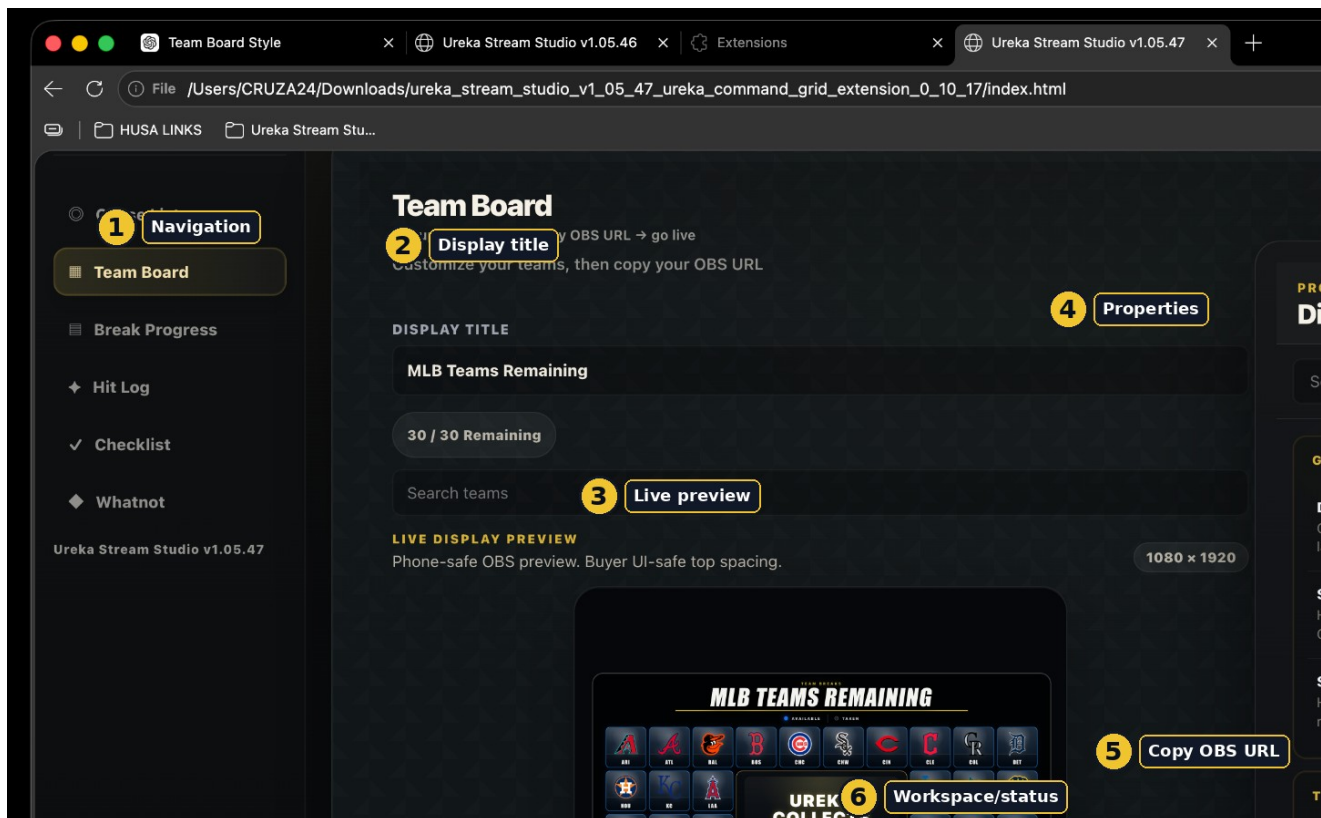


Figure 3. Main Ureka interface: navigation, board setup, live preview, properties, OBS action, and workspace status.

5.1 Site navigation

Setting	Exact value	Why / notes
Chase List	Build a list of chase cards, players, or hits.	Manual list or broadcast-style display.

Setting	Exact value	Why / notes
Team Board	Track remaining teams for a break.	Primary tool for Whatnot team breaks.
Break Progress	Show boxes or break milestones.	Useful for multi-box breaks.
Hit Log	Show important cards already pulled.	Add and remove hits during a show.
Checklist	Pre-stream preparation list.	Use before opening the room.
Whatnot	Extension download, username, and sync status.	Setup and status only; live state updates display.html.

5.2 Set up the Team Board

1

Click Team Board.

The Team Board workspace opens.

2

Choose the league.

Select MLB, NBA, NFL, or NHL. The built-in league list repopulates automatically.

3

Set the display title.

For example, MLB Teams Remaining. The title is shown in the live preview when Show Display Title is enabled.

4

Review the team list.

Use the editor to add, remove, or reorder teams if the show is custom.

5

Click Update Teams.

Apply the edited list to the workspace.

6

Use manual taken-team editing only for setup tests.

The live Whatnot extension updates display.html without rewriting the editable board in the app.

5.3 Configure Display Controls

Click Show Properties to open the Display Controls panel. The most important settings are listed below.

Setting	Exact value	Why / notes
Display Skin	Classic, Broadcast Board, or Team Board (Center Logo)	Choose from the display skins currently available in v1.05.46.
Show Display Title	On	Displays the title entered in the Team Board workspace.
Show Counter	On	Shows remaining / total.
Enable Ticker	Optional	Displays a scrolling message below the board.
Ticker Text	Your show message	Examples: product, rules, all cards ship, trade window.
Color Teams	Optional	Off gives neutral status tiles; On uses team colors.
Show Team Logos	On	Displays team marks where available.
Background Opacity	0% for transparent OBS overlay	Raise only when you intentionally want a filled background.
Streamer Name	Your brand or Ureka Stream Studio	Used by the current center-logo display option.

COPY AFTER EVERY MAJOR SETUP CHANGE

The OBS URL contains or references the current display configuration. After changing the league, list, skin, ticker, title, or workspace, copy a fresh OBS URL.

5.4 Use the live preview

- The embedded preview uses the same display renderer as OBS and represents a 1080 x 1920 phone-safe viewport.
- Check that edge tiles are visible and the board clears the top buyer interface.
- Check the counter, title, ticker, team colors, and center-logo text before copying the URL.
- Use Open Display for a larger test window. This is useful before pasting the link into OBS.

6. Copy and validate the OBS URL

Generate the clean display link and make sure the extension locks to the same break.

6.1 Copy the URL

1

Finish the board setup.

Complete the title, league, skin, counter, ticker, color, and logo settings.

2**Click Copy OBS URL.**

Use the gold button in the bottom status bar or the OBS Setup button in the sidebar.

3**Confirm the success message.**

The button should briefly display OBS URL Copied.

4**Open Display for validation.**

Verify the clean output shows only the display, not the Ureka editor or properties panel.

5**Reopen the extension panel.**

The board status should change from No OBS URL to OBS URL locked and show the board title.

WHAT THE CORRECT URL LOOKS LIKE

The copied link should open display.html and include display data or a session reference. Do not manually copy the address of the main app page.

6.2 When to copy a fresh URL

- At the start of every new break or show.
- After switching workspaces.
- After changing the league or team list.
- After changing the display skin or display title.
- After changing the ticker or center logo branding.
- Whenever the extension says No OBS URL or Board: waiting for copied OBS URL.
- Whenever OBS reports that the display session is missing or invalid.

6.3 Keep the link private

Treat the display URL as a show-control link. Do not post it publicly. The support report intentionally excludes connector tokens, but raw debug data and manually copied tokens should still be handled carefully.

7. Add and reuse the OBS Browser Source

The Whatnot OBS canvas should already be configured. Set up one reusable Ureka source, then only replace its URL for each break.

DO NOT CHANGE THE OBS CANVAS

This guide does not require changes to OBS Settings > Video, Base Canvas, Output Resolution, or FPS. Keep the existing Whatnot stream configuration. The only required dimensions are inside the Ureka Browser Source properties: Width 1080 and Height 1920.

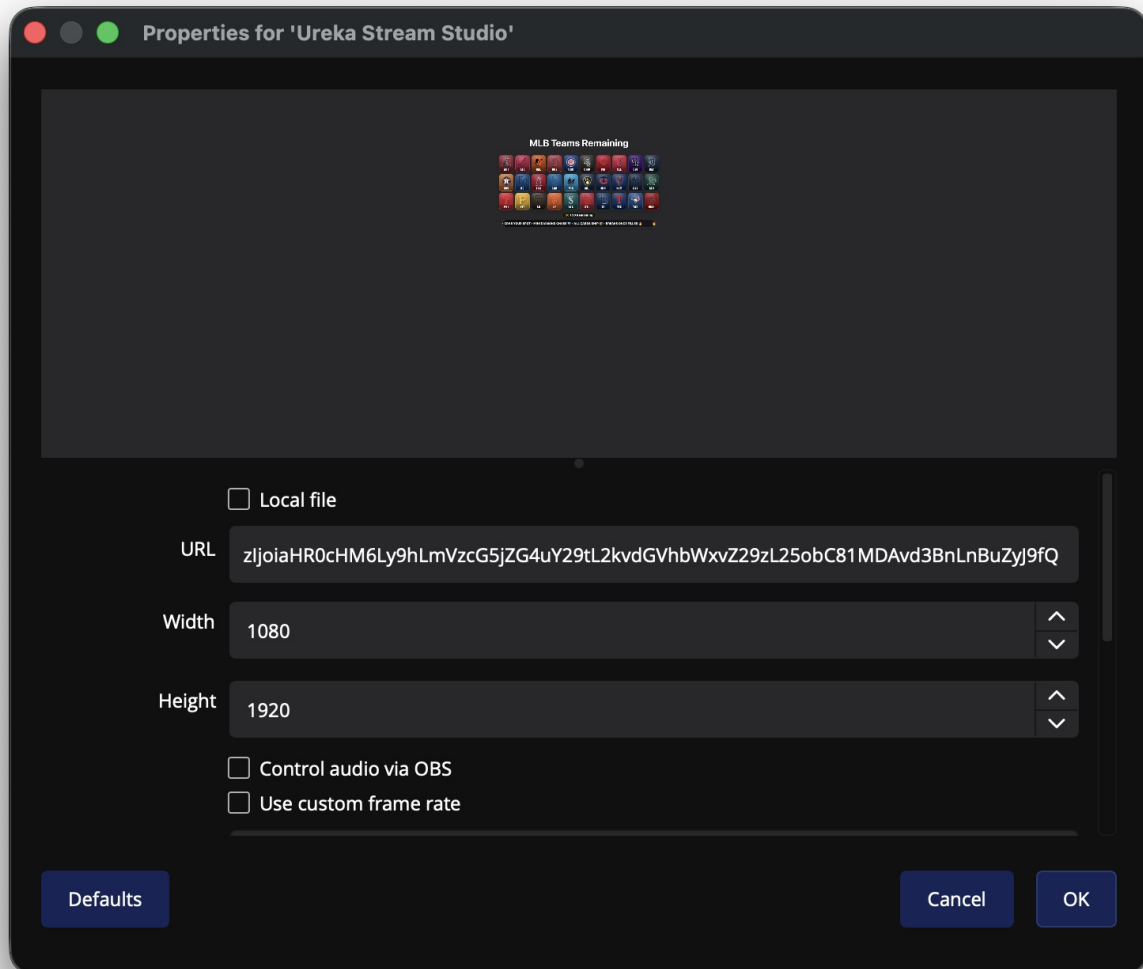


Figure 4. The Browser Source should be named Ureka Stream Studio and use Width 1080 and Height 1920.

7.1 One-time setup: add the Browser Source

1**Open the existing Whatnot scene.**

In OBS, select the scene you already use for the Whatnot show. Do not create a different canvas or change the Video settings.

2**Add a source.**

In the Sources panel, click the + button.

3**Choose Browser.**

Select Browser from the source list.

4**Create a new source.**

Choose Create new, type Ureka Stream Studio exactly, and click OK.

5**Keep Local file unchecked.**

The source must load the web address copied from Ureka Stream Studio.

6**Paste the Ureka URL.**

Click inside the URL field, select the existing text, and paste the complete link from Copy OBS URL.

7**Set Width to 1080.**

This is the internal width of the Ureka browser page.

8**Set Height to 1920.**

This is the internal height of the Ureka browser page.

9**Leave Control audio via OBS unchecked.**

The Ureka board does not require an audio channel.

10**Leave Use custom frame rate unchecked.**

The default Browser Source behavior is recommended.

11**Leave Shutdown source when not visible unchecked.**

Keeping it loaded avoids reconnecting whenever the source or scene is hidden.

12**Leave Refresh browser when scene becomes active unchecked.**

This avoids unnecessary reloads when switching scenes.

13**Click OK.**

The new Ureka Stream Studio source is now saved in the scene.

Setting	Exact value	Why / notes
Source name	Ureka Stream Studio	Use this exact name so it is easy to find before every break.

Setting	Exact value	Why / notes
Local file	Off / unchecked	The source must use the copied web URL.
URL	Fresh Copy OBS URL link	Replace this at the beginning of every break.
Width	1080	Exact Browser Source setting.
Height	1920	Exact Browser Source setting.
Control audio via OBS	Off / unchecked	No audio is needed from the board.
Use custom frame rate	Off / unchecked	Default recommended.
Shutdown source when not visible	Off / unchecked	Keeps the display connection loaded.
Refresh browser when scene becomes active	Off / unchecked	Prevents unnecessary scene-change reloads.
THE 1080 X 1920 VALUES BELONG TO THE BROWSER SOURCE These numbers do not mean you should change the Whatnot canvas. Enter them only in the properties window for the source named Ureka Stream Studio.		

7.2 One-time placement in the existing scene

- After clicking OK, position and scale the Ureka Stream Studio source inside the Whatnot scene the same way you place any overlay.
- Keep the source above the camera or product feed when the Ureka board is being used as an overlay.
- Avoid cropping the browser source. Cropping can remove teams, the counter, or the ticker from the web page.
- Once the source is positioned correctly, leave its transform and source order in place. You do not need to rebuild it for the next break.
- If the preview inside the Properties window looks small, close the Properties window and evaluate the source in the main OBS scene preview.

7.3 Start of every break: paste only the new URL

1

Finish the new break setup in Ureka.

Select the correct workspace, team list, title, ticker, colors, and currently available display skin.

2

Click Copy OBS URL.

Copy a fresh link after the break setup is final.

3**Open the existing source in OBS.**

Double-click Ureka Stream Studio in the Sources panel, or right-click it and choose Properties.

4**Replace the URL.**

Click the URL field, select the entire old address, and paste the newly copied Ureka URL.

5**Verify Width and Height.**

Confirm Width is still 1080 and Height is still 1920. These values should normally remain saved.

6**Click OK.**

The existing source reloads the new break while keeping the same size, position, and source order.

7**Confirm the board.**

Check that the title, teams, counter, and ticker match the new break before going live.

DO NOT ADD A NEW SOURCE FOR EVERY BREAK

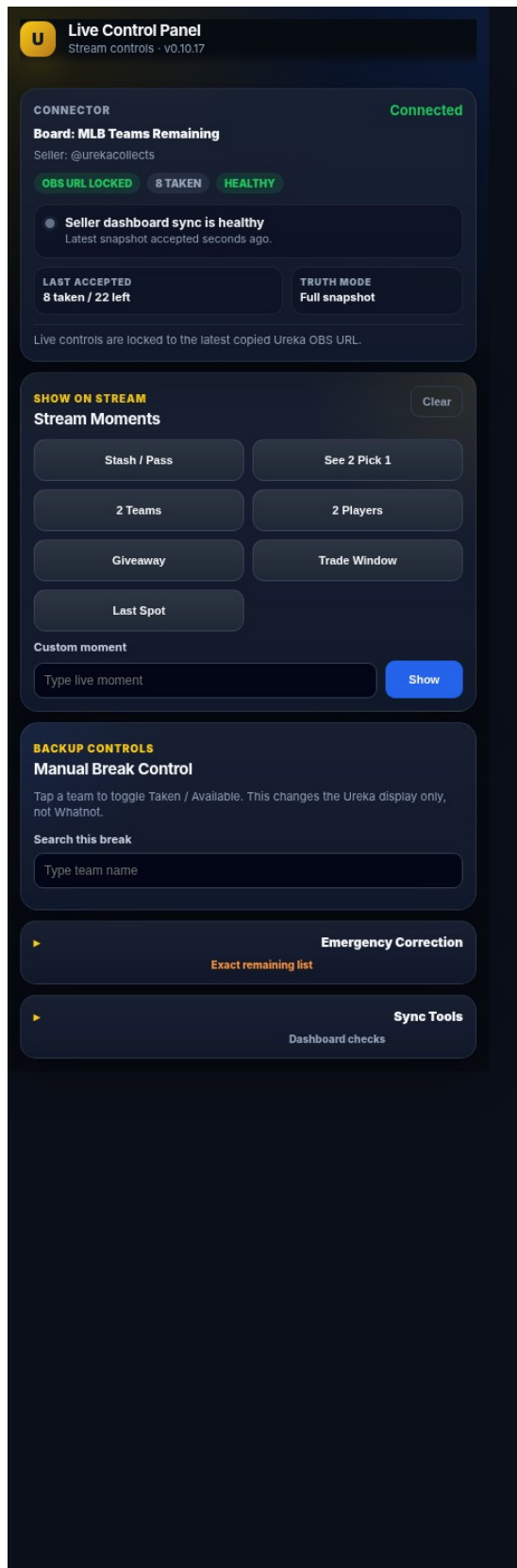
Create Ureka Stream Studio once. At the beginning of each future break, open that same Browser Source and replace only the URL. This preserves the placement and avoids duplicate sources.

7.4 If the new URL does not appear immediately

- Open the copied URL in Chrome to confirm it loads outside OBS.
- Reopen Ureka Stream Studio source properties and verify the full new URL was pasted with no missing beginning or ending characters.
- Confirm Width 1080 and Height 1920 are still present.
- Use Refresh cache of current page in the Browser Source properties if the old board remains visible.
- If it is still blank, copy a fresh URL from Ureka and paste it into the same saved source again.
- Do not delete the source unless it is genuinely corrupted; deleting it also removes the saved placement and source order.

8. Use the Chrome Live Control Panel

Monitor sync health, trigger Stream Moments, and make safe display-only corrections.



Live Control Panel overview

- Connector and board identity at the top.
- OBS URL locked confirms the panel is tied to the latest copied display.
- Sync health and last accepted snapshot show whether the dashboard is updating.
- Stream Moments temporarily replace or overlay the center board area.
- Manual Break Control changes only the Ureka display, not Whatnot.
- Emergency Correction and Sync Tools are collapsed until needed.

8.1 Open the panel

1

Open the extension popup.

Click the pinned Ureka icon.

2

Click Open Live Control Panel.

Chrome opens the Ureka control panel in the browser side panel.

3

Keep it open.

The side panel can remain visible next to the Whatnot Seller Dashboard while the show runs.

4

Click Restart seller dashboard sync.

Do this after opening or refreshing the seller dashboard, or when the health indicator is waiting.

8.2 Read the status area

Setting	Exact value	Why / notes
Connected	The extension account and seller connection are active.	Still verify the live dashboard and last snapshot.
OBS URL locked	The control panel is tied to the latest Ureka display URL.	If absent, copy the OBS URL again.
Healthy	Recent seller-dashboard data has been accepted.	Best state before starting the break.
Last accepted	Summary of the latest accepted board snapshot.	Compare it to Whatnot and the OBS counter.
Truth mode	How the extension built the current board state.	Full snapshot or available-list source of truth.
Waiting	The panel has not recently accepted dashboard state.	Open the dashboard and restart sync.

8.3 Stream Moments

Stream Moments are temporary viewer-facing cards controlled from the extension. They do not modify the Whatnot break state or the team availability list.

Control	Use
Stash / Pass	Prompt the room to keep or pass a team/card.
See 2 Pick 1	Show the two-choice selection prompt.

Control	Use
2 Teams	Show a two-team selection moment.
2 Players	Show a two-player selection moment.
Giveaway	Announce a giveaway moment.
Trade Window	Open a trade period.
Last Spot	Highlight the final spot.
Custom moment	Type up to 32 characters and click Show.
Clear	Remove the active moment and restore the normal board.
CLEAR BEFORE CONTINUING After the moment is finished, click Clear so the normal board returns.	

8.4 Manual Break Control

Manual Break Control is a backup. Search for a team and tap it to toggle Taken or Available. The correction changes the Ureka display only; it does not edit the Whatnot auction, assignment, or widget.

- 1 Confirm Whatnot first.**
 Determine the exact state that should be shown.
- 2 Search the team.**
 Type the team name in Search this break.
- 3 Toggle the team.**
 Tap the team once to mark it taken or available.
- 4 Verify the counter.**
 Confirm OBS now matches Whatnot.
- 5 Let automatic sync continue.**
 The manual event is accepted for the configured seller and display, even when an older dashboard timestamp would otherwise be rejected.

8.5 Emergency Correction

Use Emergency Correction when several teams are wrong and you know the exact remaining list. Paste only the teams that should remain visible, one per line. The extension marks every other team on the board taken.

HIGH-IMPACT CONTROL

Emergency Correction can change many teams at once. Compare the pasted list against Whatnot before clicking Apply remaining list.

Reset this display to all available starts the current Ureka display over with every team available. Use it only for a genuine new break or controlled rehearsal reset.

8.6 Sync Tools

Tool	When to use it
Restart seller dashboard sync	Reinjects/restarts the dashboard reader after a refresh, tab change, or stopped connection.
Copy support report	Copies safe diagnostic information and excludes connector tokens.
Copy raw parser debug	Copies deeper parser details. Review before sharing.
Run 10-left guard check	Tests the protection used around the 20-taken / 10-left stage.
Refresh panel	Reloads the displayed panel state.

9. Run a live Whatnot break

Use a consistent pre-show, live, and post-show sequence.

9.1 Ten-minute pre-show checklist

- ☐ Ureka is signed in in the same Chrome profile as the extension.
- ☐ The correct workspace and league are selected.
- ☐ The display title, skin, counter, ticker, colors, and logo are correct.
- ☐ A fresh OBS URL has been copied.
- ☐ The extension shows the correct seller username.
- ☐ The Whatnot Seller Dashboard live-show page is open.
- ☐ The side panel shows OBS URL locked.
- ☐ Restart seller dashboard sync has been clicked.
- ☐ Sync health shows Healthy or a recent accepted snapshot.
- ☐ The saved Browser Source is named Ureka Stream Studio and still shows Width 1080 and Height 1920.
- ☐ The OBS counter and available teams match Whatnot.
- ☐ Stream Moment buttons have been tested and cleared.
- ☐ A short local recording or private test has been reviewed on a phone-shaped preview.

9.2 Start-of-show sequence

1

Open every required window.

Ureka app, Whatnot Seller Dashboard, extension side panel, and OBS.

2

Copy a fresh OBS URL.

Do this after the final board setup.

3

Update the saved Browser Source.

Open Ureka Stream Studio properties, paste the new URL, verify 1080 x 1920, and click OK.

4

Restart sync.

Use the extension after the seller dashboard is open.

5

Compare all three states.

Whatnot board, extension Last accepted summary, and OBS display must agree.

6

Begin the show.

Run the break from the normal Whatnot Seller Dashboard.

9.3 During purchases and assignments

- Watch the Last accepted snapshot and OBS counter after each batch of purchases or randomization.
- Do not manually black out teams preemptively while the dashboard is still processing.
- If a buyer passes a team and it returns to availability, allow the next full snapshot to restore it. Use Manual Break Control only if the display does not recover.
- At 10 teams left and below, pay attention to the sync-health summary. The extension can use the visible Available list as the source of truth when Whatnot virtualizes older assigned rows.
- Same-count snapshots may still change which teams are available. This is necessary for Randomize Again, swap, and returned-team scenarios.

9.4 Safe correction order

1

Wait briefly for the current Whatnot action to finish.

Avoid correcting while the dashboard is still changing.

2

Compare Whatnot to OBS.

Identify the exact team or list that differs.

3**Click Restart seller dashboard sync.**

This is the first recovery action.

4**Use Manual Break Control for one or two teams.**

Toggle only the specific incorrect team.

5**Use Emergency Correction for a known exact remaining list.**

Reserve this for larger mismatches.

6**Copy a support report if the issue returns.**

The safe report excludes connector tokens.

9.5 Starting a new break

- Reset or repopulate the Team Board in Ureka.
- Confirm the total team count and league.
- Update the title and ticker for the new product.
- Copy a fresh OBS URL so the extension locks to the new board.
- Restart seller dashboard sync after opening the new Whatnot show dashboard.
- Confirm all teams available before the first purchase.

10. Update the extension safely

Replace an unpacked extension without losing track of the active version.

1**Finish or stop the current show.**

Do not update the extension during an active break.

2**Download the new extension ZIP from Ureka.**

Verify the version number in the Whatnot section.

3**Extract it to a new permanent versioned folder.**

Example: Ureka-Whatnot-Connector-v0.10.18. Do not overwrite the old folder until the new version is confirmed.

4**Open chrome://extensions.**

Turn on Developer mode if it is off.

5

Remove the old Ureka extension or load the new folder separately.

Avoid having two enabled Ureka connector versions at the same time.

6

Click Load unpacked.

Select the new folder containing manifest.json.

7

Refresh Ureka and Whatnot.

Content scripts require the host pages to be refreshed after an extension reload or update.

8

Sign in and reconnect the seller.

Confirm the seller username and extension version.

9

Copy a fresh OBS URL.

The new extension must lock to the current board.

10

Restart dashboard sync and run a rehearsal.

Confirm purchases, returned teams, moments, and manual control before a real show.

KEEP A ROLLBACK COPY

Do not delete the last working extension folder until the new version has passed a complete rehearsal.

11. Troubleshooting and recovery

Use the symptom first, then follow the smallest safe recovery path.

Symptom	Recovery
Chrome says “Manifest file is missing or unreadable”	You selected the ZIP or the outer folder. Extract the ZIP and select the inner folder that directly contains manifest.json.
The extension disappears after files are moved	The unpacked folder was renamed, moved, or deleted. Return it to the original path or remove the broken extension and Load unpacked from a permanent folder.
The extension popup still asks you to sign in	Open Ureka in the same Chrome profile, sign in, refresh the Ureka tab, reopen the popup, and click Retry Ureka browser login. Use email/password only as fallback.

Symptom	Recovery
Seller dashboard is not detected	Open a normal Whatnot Seller Dashboard live-show page, not a buyer page. Refresh the page and click Restart dashboard sync.
Extension says No OBS URL	Return to Ureka and click Copy OBS URL. Reopen or refresh the side panel and verify OBS URL locked.
Connected, but no events arrive	Confirm the configured seller username matches the open dashboard. Restart sync, then perform a harmless dashboard action or refresh.
OBS is blank	Open the copied URL in Chrome. If it fails, copy a fresh URL. In OBS, open Browser Source Properties, paste the fresh URL, and refresh the page cache.
OBS shows the Ureka editor instead of the clean board	The wrong URL was pasted. Use Copy OBS URL and verify the link opens display.html.
The board is stretched or distorted	Do not change OBS Video settings. Open the Ureka Stream Studio Browser Source and confirm Width 1080 and Height 1920. Then check only the transform for that source inside the existing Whatnot scene.
Edge teams, counter, or ticker are cut off	Confirm the Ureka Stream Studio source is not cropped and that its Browser Source properties still show Width 1080 and Height 1920. Reposition or scale that source inside the existing scene if needed.
Transparent areas are black	Set Ureka Background Opacity to 0%. Keep the default transparent Browser Source CSS and place the camera source underneath the Ureka Stream Studio source.
A purchased team is still available	Wait for the current snapshot, then Restart sync. If still wrong, use Manual Break Control to mark that team taken.
A returned team remains taken	Wait for the same-count/full snapshot. If it does not return, use Manual Break Control to toggle it available.
The board jumps backward near 10 left	Do not reset the board. Check Last accepted and Truth mode, run the 10-left guard check, restart sync, and copy a support report if it repeats.
Many teams are wrong	Use Emergency Correction only after confirming the exact remaining list in Whatnot.
Stream Moment remains on screen	Click Clear in the Stream Moments section. If needed, refresh the side panel after clearing.

11.1 Support-report procedure

1

Leave the incorrect state visible if safe.

Do not immediately reset everything; the current state may help identify the issue.

2

Open Sync Tools.

Expand the section in the side panel.

3

Click Copy support report.

This report excludes connector tokens and is the preferred first diagnostic.

4

Record the visible state.

Take screenshots of Whatnot, the side-panel status, and OBS.

5

Include timing.

Note what action occurred immediately before the mismatch: purchase, randomize, pass, swap, reconnect, or refresh.

6

Use raw parser debug only when requested.

Review it before sharing because it contains deeper page-state details.

NEVER SHARE SECRETS

Do not post connector tokens, passwords, access tokens, or private OBS display URLs in public chats or screenshots.

12. Quick-reference checklists

Print or keep these pages open during show setup.

Extension install checklist

- ☐ Download v0.10.17 ZIP from Ureka > Whatnot.
- ☐ Extract to permanent folder.
- ☐ Open chrome://extensions.
- ☐ Developer mode ON.
- ☐ Load unpacked > folder containing manifest.json.
- ☐ Pin Ureka Whatnot Connector.
- ☐ Refresh Ureka and Whatnot tabs.

OBS Browser Source checklist

- ☐ Existing Whatnot scene selected; no OBS Video settings changed.
- ☐ Saved source name: Ureka Stream Studio.
- ☐ Browser Source URL: fresh Ureka Copy OBS URL.
- ☐ Browser Source Width: 1080.
- ☐ Browser Source Height: 1920.
- ☐ Local file: Off.
- ☐ Control audio via OBS: Off.
- ☐ Use custom frame rate: Off.
- ☐ Shutdown when hidden: Off.
- ☐ Refresh when scene active: Off.
- ☐ No accidental crop on the Ureka source.
- ☐ Source remains in its saved position and source order.

Go-live checklist

- ☐ Ureka signed in and correct workspace selected.
- ☐ Correct league/team list and total.
- ☐ Correct skin, title, counter, ticker, and logo.
- ☐ Fresh OBS URL copied.
- ☐ Correct seller connected in extension.
- ☐ Whatnot Seller Dashboard open.
- ☐ Restart sync clicked.
- ☐ OBS URL locked.
- ☐ Sync health Healthy.
- ☐ Whatnot, side panel, and OBS all match.
- ☐ Stream Moment test cleared.

Appendix A. Exact settings tables

The values to enter without interpretation.

OBS Browser Source settings

KEEP THE EXISTING WHATNOT CANVAS

Do not change OBS Settings > Video for Ureka. These are source properties only.

Setting	Exact value	Why / notes
Source name	Ureka Stream Studio	Create once and reuse
Local file	Off	Use the copied URL
URL	Fresh Ureka display/OBS URL	Replace at the start of every break
Width	1080	Exact Browser Source value
Height	1920	Exact Browser Source value
Control audio via OBS	Off	Not required
Use custom frame rate	Off	Default recommended
Shutdown source when not visible	Off	Keep the display connection loaded
Refresh browser when scene becomes active	Off	Avoid unnecessary reloads
Crop	No crop	Do not cut off board content
Scene placement	Keep the saved position	Do not recreate the source every break

Ureka display recommendations

Setting	Exact value	Why / notes
Show Display Title	On	Unless intentionally hidden
Show Counter	On	Recommended for break boards
Background Opacity	0%	Transparent overlay
Show Team Logos	On	Recommended
Color Teams	Optional	Neutral status colors or team colors
Ticker	Optional	Keep concise enough to read

Appendix B. Status glossary

What the extension language means.

Status / term	Meaning
Connected	Account and seller connector configuration are ready.
No OBS URL	The panel has not received a copied Ureka display link.

Status / term	Meaning
OBS URL locked	Manual controls are targeting the latest copied board.
Healthy	A recent seller-dashboard snapshot was accepted.
Waiting	No recent accepted live dashboard state.
Last accepted	Most recent board count/list accepted by the extension.
Full snapshot	The extension read a complete board state.
Available-list source of truth	The extension used the visible Available count/list to infer all taken teams after older assigned rows were virtualized.
Manual override	A side-panel team toggle applied only to the Ureka display.
Emergency correction	An exact remaining list replaced the current display availability state.
10-left guard	Protection against replaying a stale 20-taken / 10-left snapshot after the break progressed.

Appendix C. References and support information

Official product documentation and the local Ureka release notes used for this manual.

1. Chrome for Developers - Hello World extension

Load an unpacked extension, Developer mode, pinning, and reload behavior.

<https://developer.chrome.com/docs/extensions/get-started/tutorial/hello-world>

2. OBS Project - Browser Source

Browser Source URL, Width, Height, custom frame rate, transparent CSS, shutdown, and refresh properties.

<https://obsproject.com/kb/browser-source>

3. Ureka Stream Studio README

Current v1.05.46 workflow, clean display.html output, Browser Source dimensions, and extension pairing.

4. Ureka Whatnot Connector v0.10.17 README

Install, Restart seller dashboard sync, health indicator, support report, and available-list behavior.

5. Ureka Whatnot release notes

Available-list source of truth, returned-team handling, snapshot dedupe, and sync-safety guard behavior.

Support package

- Copy support report from the side panel.
- Screenshot Whatnot Seller Dashboard, side-panel status, and OBS display.

- Include the app version, extension version, seller username, and approximate time of the incident.
- Describe the last action: purchase, randomization, pass, swap, returned team, refresh, or reconnect.
- Do not include passwords, access tokens, connector tokens, or a publicly shareable OBS display URL.

Current release reference

This manual is intentionally limited to the version currently on the site.

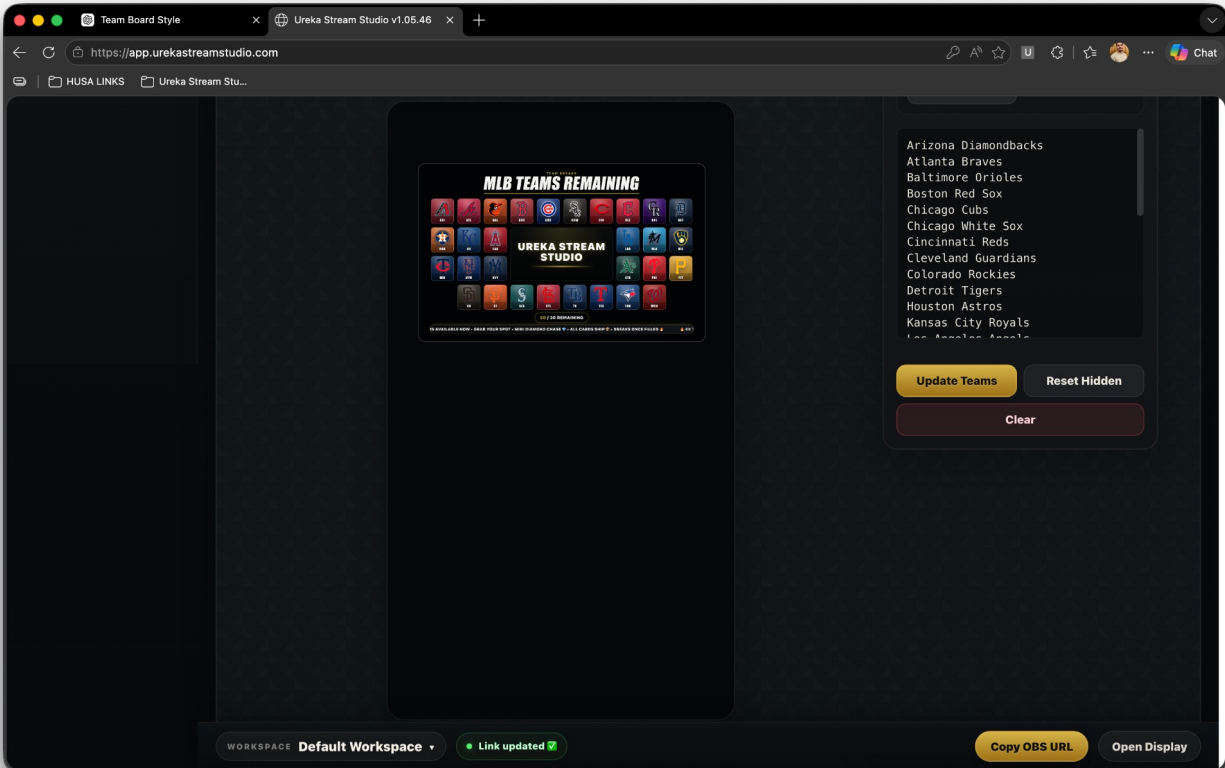


Figure 5. Ureka Stream Studio v1.05.46 interface used by this manual.

UNRELEASED DISPLAY SKIN EXCLUDED

The new display skin being designed is still under development and is not documented here. This manual covers the current live site: Ureka Stream Studio v1.05.46.

FINAL RECURRING WORKFLOW

Set up the break in Ureka, click Copy OBS URL, open the existing OBS source named Ureka Stream Studio, replace the old URL, confirm Width 1080 and Height 1920, click OK, restart seller-dashboard sync, and verify that Whatnot, the side panel, and OBS match.